



Halverson Center for Education
24997 Hwy 92, PO Box 1109
Council Bluffs, IA 51502

712.366.0503
In-State: 844.366.0503
Fax: 712.366.7772

October 25, 2018

REQUEST FOR WAIVER
CC Docket No. 02-6

Contact Person:

Jamie Reid
Green Hills AEA
24997 Highway 92
PO Box 110
Council Bluffs, IA 51502
712-366-0503
jreid@ghaea.org

This letter is request for a waiver of the rules for invoice deadline and the USAC decision to deny our appeal to the USAC decision letter dated October 5, 2018, for recovery of improperly disbursed funds letter dated June 18, 2018. We are requesting a waiver due to unusual circumstances that were beyond our control. We met the deadline for filing the BEAR form, however because of incorrect SPIN number provided by the vendor, we did not receive SPIN information in a timely manner. Please see documentation attached.

USAC mistakenly applied the Jefferson-Madison Reconsideration Order direction USAC to identify and allow all applicants who timely filed their BEAR forms to be allowed to resubmit their BEAR forms even if their service provider failed to certify the BEAR form prior to the original invoicing deadline.

We are appealing:

- a. Appellant Name: Green Hills AEA
- b. Applicant Name: Green Hills AEA
Service Provider Name: Interstate Enterprises, LTD
- c. Applicant BEN: 132382
Service Provider Identification Number 143044030
- d. FCC Form 472 Application Number; 947624
Funding Request Number: 2633239
- e. Recovery of Improperly Disbursed Funds: You received disbursements after your invoice deadline. For recurring services, invoices must be submitted no later than 120 days after the last day to receive service or 120 days after the FCC Form 486 Notification Letter date, whichever is later. Services must be delivered within the fund year. Your invoice was received after the invoice deadline. Therefore USAC must seek recovery of improperly disbursed funds in the amount of \$2,987.18.

Our BEAR form was filed 12/23/15 (see attached) and was voided due to incorrect SPIN number, this shows that we met the original invoice deadline. Also attached is correspondence between the service provider and our entity that demonstrates the provider changed their name and did not appropriately follow through with the proper forms to change their SPIN number in a timely manner.

On August 11, 2016, a letter of appeal was written (see attached). On July 26, 2017, Julia Redmond at the Client Service Bureau of Schools and Libraries worked with Jamie Reid and the service provider to file the appropriate forms so we could be reimbursed (see attached).

A letter from the service provider which was Interstate Enterprises now known as OmniTel indicating the error on their part in not filing the appropriate form is attached.

Our agency took all of the appropriate measures to recover these funds. Based on these efforts that have been made and our attempt to work with the service provider and direction from Client Services at USAC, we believe that our BEAR form in the amount of \$2,987.18 was properly approved August 24, 2017 (see attached). Therefore, we request that the decision made for Recovery of Improperly Disbursed Funds be reversed.



Universal Service
Administrative Co.

Administrator's Decision on Appeal – Funding Year 2014

October 5, 2018

Jamie Reid
Green Hills AEA
24997 Highway 92
PO Box 1109
Council Bluffs, IA 51502

Re: Applicant Name: Green Hills AEA
Billed Entity Number: 132382
Form 471 Application Number: 947624
Funding Request Number(s) (FRN): 2633239
Your Correspondence Dated: July 12, 2018

The Universal Service Administrative Company (USAC) has completed its evaluation of the July 12, 2018 letter of appeal (Appeal) submitted by Green Hills AEA (the District).¹ The Appeal requests that USAC cease its recovery action because the District timely submitted its invoice before the extended September 1, 2017 invoicing deadline.²

USAC has reviewed the appeal and the facts related to this matter and determined that it cannot grant the appeal because USAC is not authorized to waive the Federal Communications Commission (FCC) rules.³ USAC is also required to seek recovery for funding that is disbursed in violation of the FCC rules.⁴

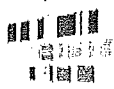
On May 30, 2017, the Federal Communications Commission (FCC) issued the *Jefferson-Madison Reconsideration Order* directing USAC to identify and allow all applicants who

¹ Letter from Jamie Reid, Green Hills AEA to Schools and Libraries Division, USAC (July 12, 2018) (Appeal).

² *Id.* at 2.

³ See generally, 47 C.F.R. § 54.702(c) (2013) (“[USAC] may not make policy, interpret unclear provisions of the statute or rules, or interpret the intent of Congress.”). See 47 C.F.R. § 54.719(c) (“Parties seeking waivers of the Commission’s rules shall seek relief directly from the Commission.”).

⁴ See *Changes to the Bd. Of Directors of the Nat’l Exchange Carrier Association, et al.*, CC Docket Nos. 96-45, *et al.*, Order, FCC 99-291 (1999) (Commitment Adjustment Order); *Changes to the Bd. Of Directors of the Nat’l Exchange Carrier Association, et al.*, CC Docket Nos. 96-45, *et al.*, Order, 15 FCC Rcd 7197 (1999) (Commitment Adjustment Waiver Order); *Changes to the Bd. of Directors of the Nat’l Exchange Carrier Association, et al.*, CC Docket Nos. 96-45, *et al.*, Order, 15 FCC Rcd 22975 (2000) (Commitment Adjustment Implementation Order).



Universal Service
Administrative Co.

timely filed their Billed Entity Application for Reimbursement (BEAR) forms to be allowed to resubmit their BEAR forms even if their service provider failed to certify the BEAR form prior to the original invoicing deadline.⁵

The invoicing deadline for Funding Request Number (FRN) 2633239 was April 08, 2016. The District did not submit a BEAR form for that FRN by that deadline, and therefore was ineligible for relief under the *Jefferson-Madison Reconsideration Order*. However, USAC erroneously identified the District as an applicant who qualified for the relief and improperly extended the invoice filing deadline for FRN 2633239 to September 1, 2017.⁶ Because USAC is not authorized to waive the FCC's invoicing deadline rules,⁷ USAC must recover funding that was disbursed in violation of the FCC's rules.⁸ For these reasons, your appeal is denied.

If you want to seek a waiver of FCC rules, or if you wish to appeal this decision, you must submit your request for waiver or appeal to the FCC within 60 days of the date of this decision letter. On all communications with the FCC, be sure to reference CC Docket No. 02-6. The FCC recommends filing with the Electronic Comment Filing System (ECFS) to ensure timely filing. You can find instructions for using ECFS on the ECFS Online Manual page of the FCC's website. The FCC will consider electronic filings as filed on a business day if they are received before midnight ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email. For additional information about submitting appeals or waiver requests to the FCC, including options to submit via U.S. mail or hand delivery, visit the FCC's website at: <https://www.fcc.gov/reports-research/guides/how-file-paper-documents-fcc>.

⁵ *Petition for Reconsideration by Jefferson-Madison Regional Library*, CC Docket No. 02-6, Order on Reconsideration, 32 FCC Rcd 4626, 4632, para. 15 (2017).

⁶ See Letter from Schools and Libraries Division, USAC to Lane Plugge, Green Hills AEA (Aug. 2, 2017) (notifying the District that it qualified for relief pursuant to the *Jefferson-Madison Order* and extending the invoicing deadline to September 1, 2017).

⁷ See generally, 47 C.F.R. § 54.702(c) (2013) ("[USAC] may not make policy, interpret unclear provisions of the statute or rules, or interpret the intent of Congress."). See 47 C.F.R. § 54.719(c) ("Parties seeking waivers of the Commission's rules shall seek relief directly from the Commission."). *Request for Review of the Decision of the Universal Service Administrator by Merced Union High School*, CC Docket No. 96-45, Order, 15 FCC Rcd 18803, 18805 (2000) ("We note that rules and policies are enforced even where a party received erroneous advice from a government employee, and the Commission is not estopped from enforcing its rules in a manner that is inconsistent with the advice provided by the employee, particularly when the relief requested would be contrary to an applicable statute or rule.").

⁸ See *Changes to the Bd. Of Directors of the Nat'l Exchange Carrier Association, et al.*, CC Docket Nos. 96-45, et al., Order, FCC 99-291 (1999) (*Commitment Adjustment Order*); *Changes to the Bd. Of Directors of the Nat'l Exchange Carrier Association, et al.*, CC Docket Nos. 96-45, et al., Order, 15 FCC Rcd 7197 (1999) (*Commitment Adjustment Waiver Order*); *Changes to the Bd. of Directors of the Nat'l Exchange Carrier Association, et al.*, CC Docket Nos. 96-45, et al., Order, 15 FCC Rcd 22975 (2000) (*Commitment Adjustment Implementation Order*).

July 12, 2018

Contact Person for Appeal:

Jamie Reid

Green Hills AEA

24997 Highway 92

PO Box 110

Council Bluffs, IA 51502

712-366-0503

jreid@ghaea.org

This letter is an appeal to the USAC decision letter recovery of improperly disbursed funds letter dated June 18, 2018. We are appealing:

- a. Appellant Name: Green Hills AEA
- b. Applicant Name: Green Hills AEA
Service Provider Name: Interstate Enterprises, LTD
- c. Applicant BEN: 132382
Service Provider Identification Number 143044030
- d. FCC Form 472 Application Number; 947624
Funding Request Number: 2633239
- e. Recovery of Improperly Disbursed Funds: You received disbursements after your invoice deadline. For recurring services, invoices must be submitted no later than 120 days after the last day to receive service or 120 days after the FCC Form 486 Notification Letter date, whichever is later. Services must be delivered within the fund year. Your invoice was received after the invoice deadline. Therefore USAC must seek recovery of improperly disbursed funds in the amount of \$2,987.18.

Our BEAR form was filed 12/23/15 (see attached) and was voided due to incorrect SPIN number, this shows that we met the original invoice deadline. Also attached is correspondence between the service provider and our entity that demonstrates the provider changed their name and did not appropriately follow through with the proper forms to change their SPIN number in a timely manner.

On August 11, 2016, a letter of appeal was written (see attached). On July 26, 2017, Julia Redmond at the Client Service Bureau of Schools and Libraries worked with Jamie Reid and the service provider to file the appropriate forms so we could be reimbursed (see attached).

A letter from the service provider which was Interstate Enterprises now known as OmniTel indicating the error on their part in not filing the appropriate form is attached.

Our agency took all of the appropriate measures to recover these funds. Based on these efforts that have been made and our attempt to work with the service provider and direction from Client Services at USAC, we believe that our BEAR form in the amount of \$2,987.18 was properly approved August 24, 2017 (see attached). Therefore, we request that the decision made for Recovery of Improperly Disbursed Funds be reversed.

DO NOT STAPLE THIS FORM

Do not write in this space.

OMB Control No. 3060-0856
Estimated time per Response: 1.0 hour

Universal Service for Schools and Libraries

*voided -
inserted Spin #*

Please read instructions before completing.

(To be completed by schools, libraries, or consortia.)

BILLED ENTITY APPLICANT REIMBURSEMENT FORM

For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Only one Service Provider Identification Number (SPIN) per form.

Must be completed and signed by the Billed Entity Applicant and signed by the relevant service provider. Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

The public reporting for this collection of information is estimated to range from 1 to 2 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AWP-PERM, Paperwork Reduction Act Project (3060-0856), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0856.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

Applicant Form Identifier (Create an identifier for your own reference)
5A

FCC Form 472 Invoice #
(To be inserted by administrator) 2310804

BLOCK 1: HEADER INFORMATION

1. Billed Entity Name	GREEN HILLS AREA EDUCATION AGENCY
2. Billed Entity Number	132382
3. Service Provider Identification Number (SPIN)	143044030
4. Contact Name	JAMIE REID
5. Contact Telephone Number	712-3667778 ext 7216

Billed Entity Applicant Reimbursement Form

For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Billed Entity Name GREEN HILLS AREA EDUCATION AGENCY Billed Entity Number 132382
Contact Name JAMIE REID Contact Telephone Number 712-3667787216
Applicant Form Identifier 5A

BLOCK 2: LINE ITEM INFORMATION PER FUNDING REQUEST NUMBER

(7) FCC Form 471 Application Number (from Funding Commitment Decision Letter)	(8) Funding Request Number (FRN) (from Funding Commitment Decision Letter)	(9) Bill Frequency	(10) Customer Billed Date (mm/yyyy)	(11) Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy)	(12) Total (Undiscounted) Amount for Service	(13) Discount Rate	(14) Amount Billed to USAC (Column 12 multiplied by Column 13)
1	947624	2633239	7/1/2014		\$4,329.24	69.00	\$2,987.18
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM (6)							\$2,987.18

1/11/2018

Green Hills AEA (Google) Mail - Invoice Deadline Extension



Reid, Jamie <jreid@ghaea.org>

Invoice Deadline Extension

1 message

Thu, Nov 19, 2015 at 10:29 AM

deadline@sl.universalservice.org <deadline@sl.universalservice.org>

To: jreid@ghaea.org

This serves as acknowledgement and approval of your request for your one-time 120 day invoice deadline extension for the following FRNs:

2588037
2588037
2633239

Since this serves as approval, an invoice requesting payment must be submitted so that it is postmarked no later than the date found on the USAC website within the Search Tools in order for your request to be considered as timely filed. If you are resubmitting a Form 472, please remember that you should forward the form to the Service Provider as soon as possible to ensure sufficient time to process your request. The invoice should be submitted in accordance with the instructions that are posted in the SLD Forms area of the SLD web site at www.sl.universalservice.org or are available by contacting the SLD Client Service Bureau at 1-888-203-8100.

Thank you for your continued support of and participation in the E-rate program.

Schools and Libraries Division
Universal Service Administrative Company

This e-mail has been generated programmatically. Please do not respond to this e-mail.

BILLED ENTITY APPLICANT Reimbursement Form

Billed Entity Name GREEN HILLS AREA EDUCATION AGENCY

Billed Entity Number 132382

Contact Name JAMIE REID

Applicant Form Identifier 5A

Block 3: Billed Entity Certification

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Billed Entity Applicant Reimbursement Form on behalf of the eligible schools, libraries, or consortia of those entities represented on this Form, and I certify to the best of my knowledge, information and belief, as follows:

A. The discount amounts listed in Column (14) of this Billed Entity Applicant Reimbursement Form represent charges for eligible services delivered to and used by eligible schools, libraries, or consortia of those entities for educational purposes, on or after the service start date reported on the associated Form 486.

B. The discount amounts listed in Column (14) of this Billed Entity Applicant Reimbursement Form were already billed by the service provider and paid by the Billed Entity Applicant on behalf of eligible schools, libraries, and consortia of those entities.

C. The discount amounts listed in Column (14) of this Billed Entity Applicant Reimbursement Form are for eligible services approved by the fund administrator pursuant to a Form 471 Funding Commitment Decision Letter.

D. I recognize that I may be audited pursuant to this application and will retain for five years any and all records that I rely upon to fill in this form.

E. I certify that, in addition to the foregoing, this Billed Entity Applicant is in compliance with the rules and orders governing the schools and libraries universal service support program, and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.

15. Signature of authorized person Signed electronically by LANE PLUGGE

16. Date 12/23/2015

17. Printed name of authorized person LANE PLUGGE

18. Title or position of authorized person CHIEF ADMINISTRATOR

19. Telephone number of authorized person 712-3660503

20. Address of authorized person 24997 HWY 92 PO BOX 1109, COUNCIL BLUFFS IA 51503

Page 3 of 5

FCC Form 472

July 201

BILLED ENTITY APPLICANT Reimbursement Form

Billed Entity Name GREEN HILLS AREA EDUCATION AGENCY

Billed Entity Number 132382

Contact Name JAMIE REID

Applicant Form Identifier 5A

Block 4: Service Provider Acknowledgment

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Service Provider Acknowledgment for this Billed Entity Applicant Reimbursement Form, and acknowledge to the best of my knowledge, information and belief, as follows:

- A. The service provider must remit the discount amount authorized by the fund administrator to the Billed Entity Applicant who prepared and submitted this Billed Entity Applicant Reimbursement Form as soon as possible after the fund administrator's notification to the service provider of the amount of the approved discounts on this Billed Entity Applicant Reimbursement Form, but in no event later than 20 business days after receipt of the reimbursement payment from the fund administrator, subject to the restriction set forth in B. below.
- B. The service provider must remit payment of the approved discount amount to the Billed Entity Applicant prior to tendering or making use of the payment issued by the Universal Service Administrative Company to the service provider of the approved discounts for the Billed Entity Applicant Reimbursement Form.
- C. I certify that, in addition to the foregoing, this Service Provider is in compliance with the rules and orders governing the schools and libraries universal service support program, and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.

21. Signature of authorized person (fax, copy or original signature)

22. Date

23. Printed name of authorized person

24. Title or position of authorized person

25. Telephone number of authorized person -

26. Address of authorized person

27. Applicant Remittance Information

Name Jamie Reid

Title Supv of Operations

Street Address

14997 Hwy 92

Council Bluffs, IA 51503

paper copy of this Form (pages 1-4) should be mailed to:

SLD BEAR FCC Form 472
P.O. Box 7026
Lawrence, KS 66044-7026

UMD UCHIU: NO.0000 - 000
Estimated time per Response: 1.0 hour

If sent by express delivery services or U.S. Postal Service, Return Receipt Requested, the form (pages 1-4) should be mailed to:

SLD Forms
ATTN: SLD BEAR FCC Form 472
3833 Greenway Drive
Lawrence, KS 66046
Phone: 1-888-203-8100

Do not write in this space.

OMB Control No. 3060 - 0851
Estimated time per Response: 1.0 hour

Universal Service for Schools and Libraries

(To be completed by schools, libraries, or consortia.)

Please read instructions before completing.

BILLED ENTITY APPLICANT REIMBURSEMENT FORM

For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Only one Service Provider Identification Number (SPIN) per form.

Must be completed and signed by the Billed Entity Applicant.
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Applicant Form Identifier (Create an identifier for your own reference)

FCC Form 472 Invoice #
(To be inserted by administrator) 2418887

13

BLOCK 1: HEADER INFORMATION

1. Billed Entity Name

GREEN HILLS AREA EDUCATION AGENCY

2. Billed Entity Number

132382

3. Service Provider Identification Number (SPIN)

143044030
443006891

Applicant FCC Form 498 ID

JAMIE REID

4. Contact Name

712-3667778 ext 7216

5. Contact Telephone Number

\$2,987.18

6. Total Reimbursement Amount (total from Block 2, Column 14)

July 201

Billed Entity Applicant Reimbursement Form
For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Billed Entity Name GREEN HILLS AREA EDUCATION AGENCY Billed Entity Number 132382
Contact Name JAMIE REID Contact Telephone Number 712-3667778/216
Applicant Form Identifier 13

BLOCK 2: LINE ITEM INFORMATION PER FUNDING REQUEST NUMBER

	(7) FCC Form 471 Application Number (from Funding Commitment Decision Letter)	(8) Funding Request Number (FRN) (from Funding Commitment Decision Letter)	(9) Bill Frequency	(10) Customer Billed Date (mm/yyyy)	(11) Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy)	(12) Total (Undiscounted) Amount for Service	(13) Discount Rate	(14) Amount Billed to USAC (Column 12 multiplied by Column 13)
1	947624	2633239	MONTHLY	7/1/2014		\$4,329.24	69.00	\$2,987.18
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM (6)								\$2,987.18

BILLED ENTITY APPLICANT Reimbursement Form

Billed Entity Name GREEN HILLS AREA EDUCATION AGENCY

Billed Entity Number 132382

Contact Name JAMIE REID

Applicant Form Identifier 13

Block 3: Billed Entity Certification

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Billed Entity Applicant Reimbursement Form on behalf of the eligible schools, libraries, or consortia of those entities represented on this Form, and I certify to the best of my knowledge, information and belief, as follows:

- A. The discount amounts listed in this Billed Entity Applicant Reimbursement Form represent charges for eligible services and/or equipment delivered to and used by eligible schools, libraries, or consortia of those entities for educational purposes, on or after the service start date reported on the associated FCC Form 486.
- B. The discount amounts listed in this Billed Entity Applicant Reimbursement Form were already billed by the Service Provider and paid for by the Billed Entity Applicant on behalf of eligible schools, libraries, and consortia of those entities.
- C. The discount amounts listed in this Billed Entity Applicant Reimbursement Form are for eligible services and/or equipment approved by the Fund Administrator pursuant to a Funding Commitment Decision Letter (FCDL).
- D. I acknowledge that I may be audited pursuant to this application and will retain for at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification), after the latter of the last day of the applicable funding year or the service delivery deadline for the funding request, any and all records that I rely upon to complete this form.
- E. I certify that, in addition to the foregoing, this Billed Entity Applicant is in compliance with the rules and orders governing the schools and libraries universal service support program, and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.

15. Signature of authorized person Signed electronically by LANE PLUGGE

16. Date 8/9/2016

17. Printed name of authorized person LANE PLUGGE

18. Title or position of authorized person CHIEF ADMINISTRATOR

19. Telephone number of authorized person 712-3660503

20. Address of authorized person 24997 HWY 92 PO BOX 1109, COUNCIL BLUFFS IA 51503

Page 3 of 3

FCC Form 472

July 201

7/22/2018

Green Hills AEA (Google) Mail - RE: filing 473 E-Rate form



Reid, Jamie <jreid@ghaea.org>

RE: filing 473 E-Rate form

1 message

Dave Sherlock <dsherlock@interstatecom.com>

To: "Reid, Jamie" <jreid@ghaea.org>, Emily Nelson <enelson@ghaea.org>

Thu, Aug 4, 2016 at 9:17 AM

Jamie,

I have asked the officer of the company to look at the USAC site because it appears I do not have access to that SPIN, which is why I was wrong when I thought I had it filed because I was able to file it for every other company. I was not aware this was a unique SPIN in their system aside from our other ERate offerings, so I missed that one. I am seeing if he can get me access to that SPIN and whether or not I can get access, I will be calling USAC to get this resolved.

From: Reid, Jamie [mailto:jreid@ghaea.org]
Sent: Wednesday, August 03, 2016 10:16 AM
To: Dave Sherlock <dsherlock@interstatecom.com>; Emily Nelson <enelson@ghaea.org>
Subject: filing 473 E-Rate form

Dave, I've called and left messages for you to return a call regarding the Schools and Libraries form 473 that as a service provider, you are responsible for. I've been told you have filed this form. However, in checking status on this with Schools and Libraries, under SPIN #143044030, the annual form 473 has never been filed. Do you have a different SPIN number that I'm not aware of? In speaking with Schools and Libraries, it takes minutes to complete the form. I understand you are out of the office today and no one at the office can file this form. I would appreciate a phone call tomorrow by 8:30 am stating you have filed the 473 form with spin number listed above for years 2014-15-16. If I don't hear back from you, I will be forced to file a complaint as you are not complying with the federal guidelines. If you have filed the 473 under a different SPIN number, please let me know your SPIN Number.

Jamie Reid

Supervisor of Operations

Halverson Center for Education

FC ECFs Confirmation

http://www.fcc.gov/efiling/confirmation

Men Viewed Getting Started Suggested Sites Web Site Delivery Important From For AIA Staff 1-Day Filing Instructions My ECFs Status Linking Spam Field Changes Open Web Search

Welcome to the FCC's new Electronic Comment Filing System, ECFs 3.0, launched June 20, 2016. This system contains the entire history of docketed proceedings from 1992 to the present. New submissions here will be added to the public record. We will continue to refine this system in response to user feedback. Please tell us about your experience using this system by sending an email to ECFfeedback@fcc.gov.

SEARCH FILING STATUS HELP

Submit a Filing

- 1 RULES
- 2 FILING
- 3 CONFIRMATION

Proceedings:	02-6
Confirmation #:	201608111396915326
Submitted:	Aug 11, 2016 2:50:36 PM
Status:	RECEIVED
Name(s) of Filer(s):	Green Hills AEA
Law Firm(s):	
Attorney/Author Name(s):	Jamie Reid
Primary Contact Email:	jreid@ghaea.org
Type of Filing:	WAIVER

1/17/2018

Green Hills ALA (Google) Mail - RE: Atn. Julia CSC 108896

From: Dave Sherlock [mailto:dsherlock@interstatecom.com]
Sent: Friday, August 12, 2016 9:59 AM
To: SLD Problem Resolution Mailbox <SLDPR@GDIIT.com>
Cc: daves@interstatecom.com
Subject: RE: Case 107065 Atn. Julia

Another question, different topic.

I had successfully filed the 473 for Interstate Enterprises, 143044030 (see attachment) and in the mail today I received a notice that the Applicant Reimbursement Report was zero (see 2nd attachment).

I'm hoping this was generated before I successfully processed the form and we are all good, but can you confirm?

From: SLD Problem Resolution Mailbox [mailto:SLDPR@GDIIT.com]
Sent: Friday, August 12, 2016 9:51 AM
To: dsherlock@interstatecom.com
Cc: daves@interstatecom.com
Subject: Case 107065 Atn. Julia

David,

You now have access to all 3 SPIN's. If you need more users added please contact us back.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

6/19/2016

Green Hills ALA (Google) Mail - RE: Attn. Julia CSC 108896

From: Dave Sherlock [mailto:dsheerlock@interstate.com]
Sent: Friday, August 12, 2016 11:23 AM
To: SLD Problem Resolution Mailbox <SLDPR@GDIIT.com>
Subject: RE: Case 107065 Attn. Julia CSC 108896

Thank you for the information.

is there any way to for the applicant to get an extension so they can still file it?

From: SLD Problem Resolution Mailbox [mailto:SLDPR@GDIIT.com]
Sent: Friday, August 12, 2016 11:21 AM
To: dsheerlock@interstate.com
Subject: FW: Case 107065 Attn. Julia CSC 108896

Dave,

In reviewing the document you sent me the invoice was denied for two reasons. One being the Form 473 was not on file when the invoice was received and secondly, the Applicant only had until 04/08/2016 to file this invoice. I show that the Form 473 for 143044030 was filed on 08/08/2016. This invoice was received on 08/03/2016. The combination of the two is what resulted in the invoice being denied. I also created a new customer service case for your inquiry. The new case number is 108896.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond

Client Service Bureau

Schools and Libraries Division

8/11/2018

Green Hills ALA (Google) Mail - RE: Attn: Julia CSC 108896

E-mail: SLDPR@GDIIT.com

From: Dave Sherlock [mailto:dsherlock@interstatecom.com]
Sent: Friday, August 12, 2016 11:23 AM
To: SLD Problem Resolution Mailbox <SLDPR@GDIIT.com>
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8/19/2016

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On Fri, Aug 12, 2016 at 11:29 AM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

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Sent: Friday, August 12, 2016 11:28 AM
To: dsherlock@interstatecom.com
Subject: FW: Attn. Julia CSC 108896

Dave,

The Applicant already received an invoice extension.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond

Client Service Bureau

Schools and Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-mail: SLDPR@GDI.com

6/19/2018

Green Hills ALA (Google) Mail - RE: ATT. Julia USC 108896

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond

Client Service Bureau

Schools and Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-mail: SLDPR@GDI.com

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00449
David Sherlock
Interstate Enterprises, LTD
105 N. West St.
PO Box 229
Truro, IA 50257

TIME SENSITIVE MATERIAL

USAC
Universal Service Administrative Company
Schools and Libraries Division
Correspondence Unit
30 Landex Plaza West
PO Box 685
Parsippany, NJ 07054-0685



7/11/2018

Green Hills ALA (Google) Mail - RE: Attn. Julia CSC 108896

yes.

 Sender notified by
Maitrack

Jamie Reid
Supervisor of Operations
Halverson Center for Education
24997 Hwy 92
Council Bluffs, IA 51503
Direct 712-366-7778
Cell: 402-990-1514
jreid@ghaea.org

On Mon, Jul 2, 2018 at 11:17 AM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

Jamie,

Is this the issue we're talking about? Also in another email from me to you dated August 2016:

1. They couldn't find our SPIN. This is issued after we give them all of the information qualifying us as a serving eligible telephone company so the SPIN isn't issued unless everything is above board. For some reason they didn't have 143044030 listed. I shared screenshots and scanned some FRN documents proving we are, so they have started a case to get that resolved. If you need it, it is case number 107065.
2. Because they couldn't find our SPIN we are ineligible to file a 473. However right now the process online to file the 473 is broken and when I click on the link to submit information it goes to a white screen. I have shared screenshots with USAC and this is case number 107076. Sydney from USAC said that if you ever get into an issue where you need to file for an extension you can use that case number and it will prove there was an issue.

USAC

Universal Service Administrative Company

Schools and Libraries Division

Form 472 (BEAR) Notification Letter

August 10, 2016

David Sherlock
Interstate Enterprises, LTD
105 N. West St.
PO Box 229
Troy, IA 50257

Re: Invoice Number - as assigned by USAC: 2417177
Service Provider Identification Number: 143044030
Reimbursement Form Number: 13
Billed Entity Number: 132382

Jamie Reid
GREEN HILLS AEA
24997 HIGHWAY 92, P.O. BOX 1109
COUNCIL BLUFFS, IA 51503

Preferred Mode of Contact: E-mail at jreid@haaa.org
Total Amount of Reimbursement Approved for Payment: \$0.00

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form". In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR to request reimbursement for any unpaid lines.

We recommend using the BEAR Online tool from the Apply Online area or Required Forms section of our website for additional submissions. If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

Pursuant to the Federal Communication Commission's (FCC) Second Report and Order and Further Notice of Proposed Rulemaking (FCC 03-101, released April 29, 2003), you must remit the amount shown as "Total Amount of Reimbursement Approved for Payment" above to your customer no later than 20 days after receipt of payment of the approved discounts from USAC. You also agreed not to tender or make use of the payment of the approved discounts issued by USAC to you prior to remitting the discount to your customer (See BEAR Form, Block 4, Service Provider Acknowledgment).

The USAC check should be mailed to the service provider named above within 20 days of the date of this letter.

Schools and Libraries Division - Correspondence Unit
30 Linnex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
Visit us online at: www.usac.org/sl

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client Service Bureau using the "Submit a question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division
Universal Service Administrative Company

CC: GREEN HILLS AREA

BEAR NL

Page 2 of 3

00449

08/10/2016

PSY9WHD0100999

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT



Form 471 Application Number: 947624
Funding Request Number: 2633239
Funding Year 2014: 07/01/2014 - 06/30/2015
Contract Number: na
Funding Commitment Decision: \$2987.18
Reimbursement Amount for this FRN: \$0.00
Reimbursement Request Decision Explanation:
Service Provider Not Certified; Invoice Received Date
[08/03/2016] Later Than;

8/7/2016

Green Hills AEA (Google) Mail - RE: filing 473 E-Rate form



Reid, Jamie <jreid@ghaea.org>

RE: filing 473 E-Rate form

1 message

Thu, Aug 4, 2016 at 8:19 AM

Dave Sherlock <dsherlock@interstatecom.com>
To: "Reid, Jamie" <jreid@ghaea.org>, Emily Nelson <enelson@ghaea.org>

Jamie,

I am sorry this has taken so long and has been stressful for you. On July 1 there was a change on how to file the 473 and at that time I thought I had completed it correctly. Obviously that is not the case.

I will be taking care of this today and you will have a status update from me by lunch.

Again, I apologize this has taken so long.

- Dave

From: Reid, Jamie [mailto:jreid@ghaea.org]
Sent: Wednesday, August 03, 2016 10:16 AM
To: Dave Sherlock <dsherlock@interstatecom.com>; Emily Nelson <enelson@ghaea.org>
Subject: filing 473 E-Rate form

Dave, I've called and left messages for you to return a call regarding the Schools and Libraries form 473 that as a service provider, you are responsible for. I've been told you have filed this form. However, in checking status on this with Schools and Libraries, under SPIN #143044030, the annual form 473 has never been filed. Do you have a different SPIN number that I'm not aware of? In speaking with Schools and Libraries, it takes minutes to complete the form. I understand you are out of the office today and no one at the office can file this form. I would

Green Hills AEA (Google) Mail - Kelli King 4/3 E-Kate Form

If I don't hear back from you, I will be forced to file a complaint as you are not complying with the federal guidelines. If you have filed the 473 under a different SPIN number, please let me know your SPIN Number.

Supervisor of Operations 5

Council Bluffs, IA. 51503

Cell: 402-990-1514

jreid@vghaer.org

This e-mail (including attachments) is covered by the Electronic Communication Privacy Act, 18 U.S.C. 2510-2521, and is confidential. In addition, any student related information contained in this e-mail (including attachments) is protected by the Family Educational Rights and Privacy Act of 1994. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution or copying of this communication is strictly prohibited. Please reply to the sender that you have received this message in error, then delete it. Thank you.

8/11/2016

Green Hills AEA (Google) Mail - Re: filing 473 E-Rate form



Reid, Jamie <jreid@ghaea.org>

Re: filing 473 E-Rate form

1 message

Reid, Jamie <jreid@ghaea.org>
To: Dave Sherlock <dsherlock@interstatecom.com>
Cc: Emily Nelson <enelson@ghaea.org>

Mon, Aug 8, 2016 at 3:22 PM

thank you. I'll file my BEAR form tomorrow at 8:00 am.

Jamie Reid
Supervisor of Operations
Halverson Center for Education
24997 Hwy 92
Council Bluffs, IA 51503
Direct: 712-366-7778
Cell: 402-990-1514
jreid@ghaea.org

On Mon, Aug 8, 2016 at 2:46 PM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

This is done.

From: Dave Sherlock [mailto:dsherlock@interstatecom.com]
Sent: Thursday, August 04, 2016 1:36 PM
To: 'Reid, Jamie' <jreid@ghaea.org>; 'Emily Nelson' <enelson@ghaea.org>
Subject: RE: filing 473 E-Rate form

Jamie,

I got off of the phone with USAC and learned there are some issues on their end.

Green Hills ALA (Google) Mail - Ke: tiling 4/3 E-Kate form

1. They couldn't find our SPIN. This is issued after we give them all of the information qualifying us as a serving eligible telephone company so the SPIN isn't issued unless everything is above board. For some reason they didn't have 143044030 listed. I shared screenshots and scanned some FRN documents proving we are, so they have started a case to get that resolved. If you need it, it is case number 107065.
2. Because they couldn't find our SPIN we are ineligible to file a 473. However right now the process online to file the 473 is broken and when I click on the link to submit information it goes to a white screen. I have shared screenshots with USAC and this is case number 107076. Sydney from USAC said that if you ever get into an issue where you need to file for an extension you can use that case number and it will prove there was an issue.

-- Dvae

From: Reid, Jamie [mailto:jreid@ghaea.org]
Sent: Wednesday, August 03, 2016 10:16 AM
To: Dave Sherlock <dsherlock@interstatecom.com>; Emily Nelson <enelson@ghaea.org>
Subject: filing 473 E-Rate form

Dave, I've called and left messages for you to return a call regarding the Schools and Libraries form 473 that as a service provider, you are responsible for. I've been told you have filed this form. However, in checking status on this with Schools and Libraries, under SPIN #143044030, the annual form 473 has never been filed. Do you have a different SPIN number that I'm not aware of? In speaking with Schools and Libraries, it takes minutes to complete the form. I understand you are out of the office today and no one at the office can file this form. I would appreciate a phone call tomorrow by 8:30 am stating you have filed the 473 form with spin number listed above for years 2014-15-16.

If I don't hear back from you, I will be forced to file a complaint as you are not complying with the federal guidelines. If you have filed the 473 under a different SPIN number, please let me know your SPIN Number.

Supervisor of Operations

Halverson Center for Education

24997 Hwy 92

8/17/2016

Green Hills, ALA (Google) Mail - Meeting 4/3 E-Rate form

Council Bluffs, IA 51503

Direct 712-366-7778

Cell: 402-990-1514

jreid@ghaea.org

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Halverson Center for Education
24997 Hwy 92, PO Box 1109
Council Bluffs, IA 51502

712.366.0503
In-State: 844.366.0503
Fax: 712.366.7772

August 11, 2016

Appeal Letter

Form 471 #947624
FRN # 2633239
SPIN # 143044030

Green Hills AEA
24997 Hwy 92
Council Bluffs, Iowa 51503
Entity Number 132382

In submission of the BEAR form, July 2015, it was discovered the SPIN NUMBER had to be changed as the company merged with another company. I filed a new spin number and was granted the change. I have notes from a call dated 11-23-15 when I called David and asked him to file the form 473 so we could receive our funds. I called each month afterwards with no response. In the spring of 2016, I called and David said they couldn't file a 473 until July 1 as the form was going to be on-line. It's been very time consuming to get this provider to file a form. I've attached an email sent to David early August that demonstrates my frustration.

I would appreciate it if you would understand it wasn't my fault for missing a deadline. I had no control over the provider's action in this matter.

Please call me if you have any questions @ 712-366-0503.

Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Jamie Reid".

Jamie Reid

Need Help?

Withdrawal not
accepted.

BEAR Home



New BEAR Form



Track Form



Bulk Download



Terms and Conditions



Logout

8/9

View BEAR Invoice

PRINTABLE PAGE

The following has been successfully certified:

Certified on 8/3/2016 10:21 AM

Invoice ID: 2417177 ✓

Created on 8/3/2016 10:13 AM

Last updated on 8/3/2016 10:21 AM

Applicant Form Identifier 13

Block 1: Header Information

Need Help?

1. Billed Entity Name GREEN HILLS AREA EDUCATION AGENCY	2. Billed Entity Number 132382	3. Service Provider Identification Number (SPIN) 143044030
Applicant FCC Form 498 ID 443006891		

4. Contact Name Contact Telephone Phone Contact Fax Contact Email	JAMIE REID (712) 366-7778 ext. 7216 (712) 366-7772 jreid@ghaea.org
--	---

6. Total Reimbursement
Amount
(total from Block 2, Column 14)
\$ 2987.18

Block 2: Line Item Information Per Funding Request Number

8/3/2016

BEAR Invoice

7. FCC Form 471 Application Number	8. Funding Request Number (FRN)	9. Bill Frequency	10. Customer Billed Date	11. Shipping date to Customer or Last Day of Work Performed (mm/dd/yyyy)	12. Total (Undiscounted) Amount for Service Rate	13. Discount Rate	14. Discount Amount Billed to USAC (Column 12 multiplied by Column 13)	Approval Status
1) 947624	2633239	MONTHLY	7/1/2014		\$ 4329.24	69	\$ 2987.18	CERTIFIED

Block 3: Billed Entity Certification

Need Help?

Contact Information for Billed Entity Authorized Person:

By logging into your account using your PIN, checking this box, and clicking the "certify" button at the end of the form, you have electronically signed the form. You are reminded that an electronic signature is the same as a handwritten signature on the form. To see a copy of the Terms and Conditions to which you previously agreed, please click on the "Terms and Conditions" menu above.

Submission Date 8/3/2016

17. Name	LANE PLUGGE	18. Phone Number	(712) 366-0503
18. Title/Position	CHIEF ADMINISTRATOR	19a. Fax Number	(712) 366-7772
20. Address 1	24997 HWY 92 PO BOX 1109	19b. Email	LPLUGGE@GHAEA.ORG
Address 2		19c. Name of Authorized Person's Employer	Green Hills AEA
City	COUNCIL BLUFFS		
State	IA		
Zip Code	51503 -		

OMB Number 3060 - 0856 Form 472

1/12/2018

Green Hills ALA (Google) Mail - Ke: Attn: Julia CSC 108896

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond

Client Service Bureau

Schools and Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-mail: SLDPR@GDIIT.com

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Subject: RE: Case 107065 Attn: Julia

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1/17/2018

Green Hills ABA (Google) Mail - Re: Attn. Julia CSC 108996

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Julia Redmond

Client Service Bureau

Schools and Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-mail: SLDPR@GDIIT.com

7/12/2018

Green Hills AEA (Google) Mail - Re: Attn. Julia CSC 108896

Client Service Bureau

Schools and Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-mail: SLDPR@GDIT.com

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Universal Service Administrative Company

Schools and Libraries Division

Form 472 (BEAR) Notification Letter

August 17, 2016

David Sherlock
Interstate Enterprises, LTD
105 N. West St.
PO Box 229
Truro, IA 50257

Re: Invoice Number - as assigned by USAC: 2418887
Service Provider Identification Number: 143044030
Reimbursement Form Number: 13
Billed Entity Number: 132382

jamie reid
GREEN HILLS AEA
24997 HIGHWAY 92, P.O. BOX 1109
COUNCIL BLUFFS, IA 51503

Preferred Mode of Contact: E-mail at jreid@ghaea.org
Total Amount of Reimbursement Approved for Payment: \$0.00

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR to request reimbursement for any unpaid lines.

We recommend using the BEAR Online tool from the Apply Online area or Required Forms section of our website for additional submissions. If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

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The USAC check should be mailed to the service provider named above within 20 days of the date of this letter.

Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
Visit us online at: www.usac.org/sl

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT



Form 471 Application Number: 947624
Funding Request Number: 2633239
Funding Year 2014: 07/01/2014 - 06/30/2015
Contract Number: na
Funding Commitment Decision: \$2987.18
Reimbursement Amount for this FRN: \$0.00
Reimbursement Request Decision Explanation:
Invoice Received Date [08/09/2016] Later Than;

6/19/2018

Green Hills AEA (Google) Mail - Re: Attn: Julia CSC 108896



Reid, Jamie <jreid@ghaea.org>

Re: Attn: Julia CSC 108896

1 message

Fri, Aug 12, 2016 at 12:17 PM

Jamie Reid <jreid@ghaea.org>
To: Dave Sherlock <dsherlock@interstatecom.com>
Cc: Emily Nelson <enelson@ghaea.org>

I had to send an appeal letter to the fcc because of the time it took in filing. It will be up to the fcc whether we are granted the funds I filed for.

Sent from my iPhone

On Aug 12, 2016, at 11:29 AM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

Here is the latest. I don't think there's anything I can do on my end.

From: SLD Problem Resolution Mailbox [mailto:SLDPR@GDOT.com]
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To: dsherlock@interstatecom.com
Subject: FW: Attn: Julia CSC 108896

Dave,

The Applicant already received an invoice extension.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond

6/19/2018

Green Hills ABA (Google) Mail - Re: Attn: Julia CSC 108896

Client Service Bureau

Schools and Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-mail: SLDPR@GDIIT.com

From: Dave Sherlock [mailto:dsherlock@interstatecom.com]
Sent: Friday, August 12, 2016 11:23 AM
To: SLD Problem Resolution Mailbox <SLDPR@GDIIT.com>
Subject: RE: Case 107065 Attn: Julia CSC 108896

Thank you for the information.

Is there any way to for the applicant to get an extension so they can still file it?

From: SLD Problem Resolution Mailbox [mailto:SLDPR@GDIIT.com]
Sent: Friday, August 12, 2016 11:21 AM
To: dsherlock@interstatecom.com
Subject: FW: Case 107065 Attn: Julia CSC 108896

Dave,

In reviewing the document you sent me the invoice was denied for two reasons. One being the Form 473 was not on file when the invoice was received and secondly, the Applicant only had until 04/08/2016 to file this invoice. I show that the Form 473 for 143044030 was filed on 08/08/2016. This invoice was received on 08/03/2016. The combination of the two is what resulted in the invoice being denied. I also created a new customer service case for your inquiry. The new case number is 108896.

6/19/2018

Green Hills ALA (Google) Mail - Re: Attn: Julia CSC 106896

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond

Client Service Bureau

Schools and Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-mail: SLDPR@GDLT.com

From: Dave Sherlock [mailto:dsherlock@interstatecom.com]
Sent: Friday, August 12, 2016 9:59 AM
To: SLD Problem Resolution Mailbox <SLDPR@GDLT.com>
Cc: daves@interstatecom.com
Subject: RE: Case 107065 Attn: Julia

Another question, different topic.

I had successfully filed the 473 for Interstate Enterprises, 143044030 (see attachment) and in the mail today I received a notice that the Applicant Reimbursement Report was zero (see 2nd attachment).

I'm hoping this was generated before I successfully processed the form and we are all good, but can you confirm?

6/19/2018

Green Hills AEA (Google) Mail - Re: Attn: Julia CSC 108896

From: SLD Problem Resolution Mailbox [mailto:SLDPR@GDOT.com]
Sent: Friday, August 12, 2016 9:51 AM
To: dsherlock@interstatecom.com
Cc: daves@interstatecom.com
Subject: Case 107065 Attn: Julia

David,

You now have access to all 3 SPINs. If you need more users added please contact us back.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond

Client Service Bureau

Schools and Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-mail: SLDPR@GDOT.com

8/19/2018

Re: Attn: Julia CSC 108896 - jreid@gnaea.org - Green Hills AEA (Google) Mail



SLDPR@GDDT.com

Mail

Move to Inbox

More

COMPOSE

Inbox (25)

Starred

Important

Sent Mail

Drafts

All Mail

Sent Mail (10)

Trash

[Gmail]

[Gmail] Trash

470 providers for 201...

Crisis Plans/riscoekm...

e-rate

More labels

Emergency Cases

Dave,

The Applicant already received an invoice extension.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond
Client Service Bureau
Schools and Libraries Division
Helpline: 888-203-8100
Fax: 888-276-8736
E-mail: SLDPR@GDDT.com

From: Dave Sherlock [<mailto:dsherlock@interstatecom.com>]
Sent: Friday, August 12, 2016 11:23 AM
To: SLD Problem Resolution Mailbox <SLDPR@GDDT.com>
Subject: RE: Case 107065 Attn: Julia CSC 108896

Thank you for the information.

Is there any way to for the applicant to get an extension so they can still file it?

From: SLD Problem Resolution Mailbox [<mailto:SLDPR@GDDT.com>]
Sent: Friday, August 12, 2016 11:21 AM
To: dsherlock@interstatecom.com
Subject: FW: Case 107065 Attn: Julia CSC 108896

Dave,

In reviewing the document you sent me the invoice was denied for two reasons. One being the Form 473 was not on file when 08/08/2016. This invoice was received on 08/03/2016. The combination of the two is what resulted in the invoice being denied.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

6/19/2018



108896

Fwd: USAC Notice - jreid@gphaea.org - Green Hills AEA (Google) Mail

Mail

Move to inbox

More

COMPOSE

Fwd: USAC Notice

Inbox (39)



Jamie Reid <jreid@gphaea.org>
to Emily

Sent

Important

Sent Mail

Drafts

All Mail

Suspension (14)

Trash

[Gmail]

[Gmail] Trash

470 providers for 201...

Chris Plans/miscellan...

Rate

More labels

Google Calendar

Sent from my iPhone

Begin forwarded message:

From: Dave Sherlock <dsherlock@interstatecom.com>
Date: August 12, 2016 at 11:18:31 AM CDT
To: "Reid, Jamie" <jreid@gphaea.org>
Subject: USAC Notice

Jamie,

I received the following notice in the mail saying that a Form 472 was paid at 0 due to not having Form 473 filed. I'm hoping I have opened case # 108896 with USAC.

- Dave

From: admin@interstatecom.com [mailto:admin@interstatecom.com]
Sent: Friday, August 12, 2016 9:57 AM
To: Dave Sherlock <dsherlock@interstatecom.com>
Subject: Attached image

1/7/2018

Green Hills AEA (Google) Mail - RE: Attn: Julia CSC 108896

Forwarded message

From: Dave Sherlock <dsherlock@interstatecom.com>
Date: Mon, Mar 13, 2017 at 10:58 AM
Subject: RE: Attn: Julia CSC 108896
To: "Reid, Jamie" <jreid@ghaea.org>

I will follow up with our accountant.

From: Reid, Jamie [mailto:jreid@ghaea.org]
Sent: Monday, March 13, 2017 10:49 AM
To: Dave Sherlock <dsherlock@interstatecom.com>
Subject: Re: Attn: Julia CSC 108896

Green Hills AEA will not be able to claim the erate funds from 2014-15 year, which is approx. \$3,000.00. I appealed this decision with the FCC, but was not granted a change in the decision. I noticed on the March 2017 invoice, you have a new name change. Does this new name change impact the SPIN # you are using?

Jamie Reid
Supervisor of Operations
Halverson Center for Education
24997 Hwy 92
Council Bluffs, IA 51503
Direct 712-366-7778
Cell: 402-990-1514
jreid@ghaea.org

On Fri, Aug 12, 2016 at 11:29 AM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

(Green Hills AFD (Google) Mail - RE: Attn: Julia CSC 108895)

Supervisor of Operations

24997 Hwy 92

Direct: 712-366-7778

ireid@truhnaea.org

On Thu, Mar 16, 2017 at 3:50 PM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

I believe this was supposed to be under Interstate 35 Telephone company, SPIN 143001975

From: Reid, Jamie [mailto:reidj@ghnea.org]
Sent: Thursday, March 16, 2017 3:45 PM
To: Dave Sherlock <dsherlock@interstatecom.com>
Subject: Re: Attn. Julia CSC 108896

What is your SPIN NUMBER for E-Rate purposes?

Supervisor of Operations

24997 Hwy 92

6/19/2018

Green Hills ALA (Google) Mail - RE: Attn: Julia CSC 108896

On Tue, Mar 28, 2017 at 8:26 AM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

We are not FMTC-135, Inc and the SPIN is 143049795

From: Reid, Jamie [mailto:jreid@ghaea.org]
Sent: Tuesday, March 28, 2017 8:24 AM
To: Dave Sherlock <dsherlock@interstatecom.com>
Subject: Re: Attn: Julia CSC 108896

I'm following up with you on confirmation of the SPIN number request. As stated below, I can only make one change per year for SPIN #, so it needs to be accurate. Please review the trail of emails below and notify me of your SPIN number for fiscal year 2016-17 (July 1, 2016 to June 30, 2017). Please respond by April 3. Thank you.

Jamie Reid

Supervisor of Operations

Halverson Center for Education

24997 Hwy 92

Council Bluffs, IA. 51503

Direct 712-366-7778

Cell: 402-990-1514

jreid@ghaea.org

On Fri, Mar 17, 2017 at 8:28 AM, Reid, Jamie <jreid@ghaea.org> wrote:

please confirm SPIN number as I can only submit a spin number change once per filing. Thanks.

6/19/2018

Green Hills ALA (Google) Mail - RE: Actn. Julia CSC 108896

Jamie Reid

Supervisor of Operations

Halverson Center for Education

24997 Hwy 92

Council Bluffs, IA. 51503

Direct 712-366-7778

Cell: 402-990-1514

jreid@ghaea.org

On Wed, Mar 29, 2017 at 2:55 PM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

Interstate 35 telephone companubassets were sold to FMTC-135 and that is the legal name under which we do business now.

On Mar 29, 2017 2:28 PM, "Reid, Jamie" <jreid@ghaea.org> wrote:

Dave, I went into the S&L web site to change your SPIN number to 143049795. When I entered this SPIN number - the SPIN name came up FMTC-135. In your last email, you stated you were not FMTC-135. I need clarification that SPIN number 143049795 is the correct number.

Jamie Reid

Supervisor of Operations

Halverson Center for Education

24997 Hwy 92

Council Bluffs, IA. 51503

Direct 712-366-7778

Cell: 402-990-1514

jreid@ghaea.org

7/11/2018

Green Hills AEA (Google) Mail - Re: Attn. Julia CSC 108896



Reid, Jamie <jreid@ghaea.org>

Re: Attn. Julia CSC 108896

1 message

Wed, Jul 26, 2017 at 9:33 AM

Reid, Jamie <jreid@ghaea.org>
To: Dave Sherlock <dsherlock@interstatecom.com>
Cc: Emily Nelson <enelson@ghaea.org>

Dave, Schools and Libraries have requested you go into their S&L web site and file a form 498 under spin # 14304430 stating you are doing business as FMTC. Once you complete this form - which they are telling me takes 5 minutes - please email me so I can file for reimbursement. Thank you.

Jamie Reid
Supervisor of Operations
Halverson Center for Education
24997 Hwy 92
Council Bluffs, IA 51503
Direct: 712-366-7778
Cell: 402-990-1514
jreid@ghaea.org

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Jamie Reid
Supervisor of Operations
Halverson Center for Education
24997 Hwy 92
Council Bluffs, IA 51503
Direct: 712-366-7778
Cell: 402-990-1514
jreid@ghaea.org

On Tue, Mar 28, 2017 at 8:26 AM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

3/17/2018

Green Hills ALA (Google) Mail - Re: Attn. Julia CSC 108896

Supervisor of Operations

Halverson Center for Education

24997 Hwy 92

Council Bluffs, IA 51503

Direct: 712-366-7778

Cell: 402-990-1514

jreid@ghaea.org

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I believe this was supposed to be under Interstate 35 Telephone company, SPIN 143001975

From: Reid, Jamie [mailto:jreid@ghaea.org]
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To: Dave Sherlock <dsherlock@interstatecom.com>
Subject: Re: Attn. Julia CSC 108896

What is your SPIN NUMBER for E-Rate purposes?

Jamie Reid

Supervisor of Operations

Halverson Center for Education

24997 Hwy 92

Council Bluffs, IA 51503

Direct: 712-366-7778

Cell: 402-990-1514

7/11/2018

Green Hills AEA (Google) Mail - Re: Attn: Julia CSC 108896

jreid@ghaea.org

On Mon, Mar 13, 2017 at 10:58 AM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

I will follow up with our accountant.

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Sent: Monday, March 13, 2017 10:49 AM
To: Dave Sherlock <dsherlock@interstatecom.com>
Subject: Re: Attn: Julia CSC 108896

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Jamie Reid
Supervisor of Operations
Halverson Center for Education
24997 Hwy 92
Council Bluffs, IA 51503
Direct: 712-366-7778
Cell: 402-990-1514
jreid@ghaea.org

On Fri, Aug 12, 2016 at 11:29 AM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

- Here is the latest. I don't think there's anything I can do on my end.

From: SLD Problem Resolution Mailbox [mailto:SLDPR@GDI.com]
Sent: Friday, August 12, 2016 11:28 AM
To: dsherlock@interstatecom.com
Subject: FW: Attn: Julia CSC 108896

Dave,

The Applicant already received an invoice extension.

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

Julia Redmond
Client Service Bureau
Schools and Libraries Division
Helpline: 888-203-8100
Fax: 888-276-8736
E-mail: SLDPR@GDI.com

Julia Redmond was my contact that helped in approving this estate issue.

From: Dave Sherlock [mailto:dsherlock@interstatecom.com]
Sent: Friday, August 12, 2016 11:23 AM



Universal Service Administrative Company

Schools and Libraries Division

Form 472 (BEAR) Notification Letter

August 30, 2017

David Sherlock
Interstate Enterprises, LTD
105 N. West St.
PO Box 229
Truro, IA 50257

Re: Invoice Number - as assigned by USAC: 2671077
Service Provider Identification Number: 143044030
Reimbursement Form Number: 2014
Billed Entity Number: 132382

jamie reid
GREEN HILLS AEA
24997 HIGHWAY 92, P.O. BOX 1109
COUNCIL BLUFFS, IA 51503

Preferred Mode of Contact: E-mail at jreid@ghaea.org
Total Amount of Reimbursement Approved for Payment: \$2987.18

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
 - Appellant name,
 - Applicant name and service provider name, if different from appellant,

Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
Visit us online at: www.usac.org/sl

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT



Form 471 Application Number: 947624
Funding Request Number: 2633239
Funding Year 2014: 07/01/2014 - 06/30/2015
Contract Number: na
Funding Commitment Decision: \$2987.18
Reimbursement Amount for this FRN: \$2987.18



TECHNOLOGY CAN BE DIFFICULT

We're here to help.

p: (641) 765-4201



P.O. Box 229 | 105 N. West St.

Truro, IA 50257

July 11, 2018

To whom it may concern,

I received the above referenced letter from USAC regarding recovery if improperly disbursed funds. In speaking with Jamie Reid of Green Hills AEA, we found some old emails that inform the delay in receiving the funds past the reimbursement period. While the funding commitment letter came in with our SPIN of 143044030 when the funding reimbursement was filed by the AEA our SPIN was not on file (case number 107065).

In an email with the subject line of "Case 107065 Attn. Julia CSC 108896" I was told that the applicant received an invoice extension. So, while our SPIN was on file for the funding commitment but not on file for us as the ETC to file our 473. Also, the day we were figuring out why the SPIN was not active, when it finally became active the portal to file a 473 was down, causing another delay.

Our SPIN was in the system for the funding commitment decision letter however not active for a form 473. Due to that as well as the system for filing 473 being out of service for a time, I recommend and ask that the extension be observed and the funds remain awarded to Green Hills AEA.

Let me know if I can be of any assistance.

David Sherlock
Customer Service Manager